

GENERAL TERMS & CONDITIONS WOLDHUIS TRADING & CONSULTANCY

0. Definitions

Woldhuis T&C:	Mr. Alex Frederik Woldhuis, trading as Woldhuis Trading & Consultancy; registered in the Dutch Commercial Register of the Chamber of Commerce under number 73145483 and with VAT identification number 1177.32.928.B02.
Agreement:	any verbal or written agreement concluded between Woldhuis T&C and the Other Party, including a distance contract, any change or supplement thereto, and all (legal) acts in preparation and execution of that agreement.
Consumer:	the natural person who does not act for purposes related to his/her commercial, trade, craft or professional activities, and who concludes an Agreement with Woldhuis T&C, to whom Woldhuis T&C has submitted a quotation or who has any other legal relationship with Woldhuis T&C.
Legal entity:	the party, not being a Consumer, who concludes an Agreement with Woldhuis T&C, to whom Woldhuis T&C has submitted a quotation or who has any other legal relationship with Woldhuis T&C. This includes legal entities and the natural person who does act for purposes related to his/her commercial, trade, craft or professional activities.
Other Party:	The Consumer and/or the Legal Entity.
Parties:	Woldhuis T&C and the Other Party together.
Perishable Product(s):	(fresh) food products or other products with a limited shelf life that can deteriorate in quality as a result of the passage of time and that are not recommended to be consumed as a result of the passage of time.
Reflection Period:	the period during which the Consumer may use his/her Right of Withdrawal;
Right of Withdrawal:	the Consumer's option not to proceed with the distance agreement within the Reflection Period.
Form for Withdrawal:	the European standard form for withdrawal included in Appendix 1. Appendix 1 does not apply if the Consumer has no Right of Withdrawal due to the nature of the order.

Article 1 Applicability

1.1 These general terms and conditions (hereinafter: “**general conditions**”) apply to all offers, tenders and quotations of Woldhuis T&C, and to all Agreements concluded between Woldhuis T&C and the Other Party.

1.2 The applicability of any general conditions of the Other Party is hereby expressly rejected. Deviations from and/or additions to the general conditions will only be binding if and to the extent expressly confirmed in writing by Woldhuis T&C and relate only to (the part of) the Agreement in respect of which such acceptance has taken place.

1.3 If at any time one or more provisions of these general conditions become void or voidable, whether in part or in full, the rest of these general conditions remain in force. In this event, Woldhuis T&C and the Other Party will agree on the replacement of the void or voidable provisions by new provisions, while retaining the purpose and scope of the original provisions as much as possible.

1.4 If Woldhuis T&C does not insist on the strict observance of these general conditions at all times, this does not mean that the provisions concerned have become inapplicable or that, in other cases, Woldhuis T&C has in any way relinquished the right to insist on the strict observance of the provisions of these general conditions.

Article 2 Quotation and offers (“offers”)

2.1 The nature and scope of the Agreement is determined by the description in the offer.

2.2 All offers of Woldhuis T&C are without obligation, unless an acceptance period has been stipulated in the offer. This means that Woldhuis T&C has the right to change the conditions of the offer. The Other Party can therefore not derive any rights from the offer. If the offered products or services are no longer available, the offer will no longer apply.

2.3 Woldhuis T&C cannot be held to its offer, if that offer or a part of it, contains an obvious mistake or clerical error.

2.4 Previously submitted offers do not automatically apply to future orders.

2.5 A compound offer or quotation shall not create any obligation for Woldhuis T&C to deliver part of the order or service against a corresponding part of the entire price quoted.

2.6 Woldhuis T&C may, within the limits of the law, gather information about Other Party's ability to fulfill his/her payment obligations, and all facts and factors relevant to responsibly concluding the Agreement (distance contract). If, acting on the results of this investigation, Woldhuis T&C has sound reasons for not concluding the Agreement; he is lawfully entitled to refuse an order or request supported by reasons, or to attach special terms to the execution.

2.7 Unless expressly stated otherwise, all quoted amounts are exclusive shipping costs and VAT.

Article 3 Agreement

3.1 An Agreement between the Parties is only concluded if (I) the Other Party unconditionally accepts an offer from Woldhuis T&C, or (II) if Woldhuis T&C confirms the Agreement in writing, or (III) if Woldhuis T&C has already fully or partially executed the Agreement.

3.2 All agreements, commitments and/or changes to the Agreement made by or on behalf of Woldhuis T&C after the conclusion of the Agreement are only binding if this has been confirmed in writing by Woldhuis T&C or if Woldhuis T&C has already started with the implementation thereof.

Article 4 Execution of the Agreement

4.1 Woldhuis T&C is entitled – upon or after entering into the Agreement and before (further) delivery – to demand sufficient security from the Other Party that both the payment obligation and any other obligations will be complied with. Woldhuis T&C can therefore request a down payment on the invoice amount before it starts the execution of the Agreement. Woldhuis T&C has the right to refuse the execution of the Agreement if the Other Party refuses to provide the required security.

4.2 All work performed and products delivered by Woldhuis T&C in the execution of the Agreement is done to the best of its knowledge and ability. Woldhuis T&C's obligation relates to a best efforts obligation. Woldhuis T&C therefore offers no guarantee for any results or expectations.

4.3 Woldhuis T&C aims to meet the specified deadline for the execution of the Agreement or the delivery of products. Nevertheless, these specified deadlines are indicative and are never strict deadlines. If a term is exceeded, the Other Party must give Woldhuis T&C notice of default in writing.

4.4 Woldhuis T&C determines the manner in which the Agreement is executed, while taking into account the requirements that the Other Party has made. Woldhuis T&C has the right to engage (and have work done by) third parties and reserves the right to replace persons and/or employees involved in the execution of the Agreement.

4.5 If Woldhuis T&C provides the Other Party on its request with a provisional budget for services of third parties, this provisional budget is always indicative.

4.6 If during the execution of the Agreement it appears that the Agreement must be amended or supplemented in order to ensure the proper execution of the Agreement, Parties will timely and in mutual consultation amend the Agreement accordingly.

4.7 If the amendment or supplement to the Agreement has financial and/or qualitative consequences or affects the time of completion of the Agreement, Woldhuis T&C will inform the Other Party accordingly.

Article 5 Trading Agreement - delivery of products

(Perishable) Products

5.1 Woldhuis T&C sells both Perishable Products and non-perishable products. Perishable Products can have a best-before date or expiry date. Woldhuis T&C is not obliged to indicate the best-before date or expiry date on every Perishable Product.

5.2 Woldhuis T&C advises to consume the Perishable Products that contain no best-before date of expiry date, as soon as possible after receipt, but in any case within 2 weeks after receipt of the Perishable Products. Woldhuis T&C cannot guarantee the quality and taste of the Perishable Product after the expiry of the aforementioned term.

5.3 Perishable Products on which a best-before date or expiry date is stated must be consumed before that date. Woldhuis T&C cannot guarantee the quality and taste of the Perishable Product after the expiry of the best-before date or expiry date.

5.4 The consumption of Perishable Products of Woldhuis T&C by the Other Party or third parties is at all times at the Other Party's discretion and own risk. Woldhuis T&C is not liable for alleged illnesses or allergies that an Other Party or third party suffers, will suffer or has suffered after the consumption of the Perishable Products. Woldhuis T&C has no medical authority and cannot judge the health or physical condition of the Other Party. In case of doubt about the consumption of the Perishable Products, the Other Party is explicitly advised to seek advice from a medical specialist or nutritionist before proceeding with the consumption of the Perishable Products.

5.5 Woldhuis T&C is not liable for normal wear and tear and/or for the product's devaluation that is a consequence of the handling of the product(s) by the Other Party through no fault or action of Woldhuis T&C.

Delivery

5.6 The place of delivery is at the address given by the Other Party to Woldhuis T&C.

GENERAL TERMS & CONDITIONS WOLDHUIS TRADING & CONSULTANCY

5.7 In case Parties have agreed on a (full or partial) down payment on the invoice amount, Woldhuis T&C will solely dispatch the product(s) to the Other Party after the agreed down payment on the invoice amount (including shipping costs and other costs) has been paid by the Other Party and has been received by Woldhuis T&C. Woldhuis T&C pursues to dispatch the product(s) to the Other Party within 3-7 working days from receipt of payment, but within 30 days from receipt of payment at the latest. The dates of delivery indicated by Woldhuis T&C is an estimate and can never be considered as binding deadlines (“*fatale termijnen*”). Any deviation from these dates by Woldhuis T&C does not give the Other Party any entitlement to claim damages, to cancel or to terminate the Agreement, unless expressly agreed otherwise. If an order cannot or only partially be executed, the Other Party will receive notification of Woldhuis T&C no later than 30 days after placing the order.

5.8 Woldhuis T&C has the right to cancel an order due to the fact that products are unavailable or for other reasons. In that case, Woldhuis T&C will (partially or fully) cancel the order and refund the payment to the Other Party.

5.9 The risk of loss and/or damage to products will be borne by Woldhuis T&C until the time of delivery to the Other Party, or a representative appointed in advance and made known by the Other Party.

5.10 The Other Party is obliged to promptly accept the product(s) once delivered by Woldhuis T&C or any third party indicated by Woldhuis T&C. If the Other Party refuses to take prompt delivery or is negligent in providing necessary information or instructions for delivery then the product(s) will be stored at the Other Party's risk. The Other Party shall pay Woldhuis T&C all additional delivery, storage and insurance costs and any other costs incurred along with any loss arising in connection with this neglect or refusal.

Right of Withdrawal – only applicable for Consumer(s)

5.11 When purchasing non-perishable or non-personalized products in the web shop, the Consumer has – according to Dutch law – the right to dissolve the Agreement, without giving reasons, during a period of 14 days of its delivery. This right does not apply to a Legal Entity. The Consumer must return the product upon return or hand it over to (a representative of) Woldhuis T&C. The withdrawal period commences on the day after the Consumer acquires, or a third party indicated by the Consumer acquires, physical possession of the product(s).

5.12 The Right of Withdrawal is expressly not applicable to Perishable Products that are sold via the web shop of Woldhuis T&C, such as syrup waffles (“*Stroopwafels*”) and other products that have a(n) (limited) expiry date. The Right of Withdrawal is also excluded for personalized products, such as cans with a personalized logo, and for all products or Agreements as referred to in Article 6:230p of the Dutch Civil Code. In that case, the sale is final after successful payment. The Right of Withdrawal does in general not apply for a Legal Entity.

5.13 During the 14-day Reflection Period, the Consumer shall handle the product and the packaging with care. The Consumer shall only unpack or use the product to the extent necessary for establishing the nature, the characteristics and the effect of the product. The guiding principle is that the Consumer may only handle and inspect the product in the manner in which one is allowed to handle a product in a shop. If the Consumer exercises the Right of Withdrawal, he/she shall return the product with all delivered accessories and if reasonably possible in the original state and packing and in conformity with reasonable and clear instructions given by Woldhuis T&C.

5.14 If the Consumer exercises his/her Right of Withdrawal he/she shall notify Woldhuis T&C unambiguously with an unequivocal statement of withdrawal or with the Form for Withdrawal (Appendix 1) within the 14-day Reflection Period. The Consumer shall then return the product(s) or deliver it to (the authorized representative of) Woldhuis T&C as soon as possible but within 14 days counting from the day following the notification referred to in this paragraph. The risk and the burden of proof for the correct and timely exercise of the Right of Withdrawal fall on the Consumer.

5.15 The Consumer shall bear the direct costs of returning the product(s).

5.16 The Right to Withdrawal on any basis whatsoever shall lapse if the notification of the Consumer to Woldhuis T&C is not reported in writing within the terms set forth in this Article or if the product has not been timely returned to Woldhuis T&C. The risk and the burden of proof for the correct and timely exercise of the right of return as referred to in this Article fall, at any time, on the Consumer.

Article 6 Consultancy Agreement

Obligations of the Other Party

6.1 The Other Party must ensure that all data and documents, of which Woldhuis T&C has indicated that these are necessary for the correct and timely execution of the agreed work, or of which the Other Party should understand that these are necessary for the correct execution of the work, will be made available to Woldhuis T&C in time.

6.2 The Other Party is responsible for the correctness, completeness and reliability of the data and documents made available to Woldhuis T&C, even if these come from or via third parties.

6.3 Of course, it may happen that some data just take a little longer than desired or may not be complete. In that case Woldhuis T&C is entitled to postpone the performance of the Agreement until it has received all the necessary information from the Other Party. Any costs that Woldhuis T&C must make as a result will be charged to the Other Party based on actual cost(s) incurred.

Execution

6.4 Unless agreed otherwise in writing, the work of Woldhuis T&C never includes performing tests, applying for permits and assessing whether the Other Party's instructions comply with legal standards.

6.5 The assignment of Woldhuis T&C never includes checking the accuracy, completeness and reliability of the data and information provided by the Other Party. The Other Party acknowledges that when the work performed by Woldhuis T&C is based on the information provided by the Other Party that the Other Party is and remains responsible for the correctness, completeness and reliability thereof.

Article 7 Termination, suspension and dissolution

7.1 If applicable, continuing performance agreements can be terminated by each Party at any time by the end of the calendar month with due observance of a notice period of one (1) month.

7.2 Woldhuis T&C is authorized to suspend its obligations or to dissolve the Agreement without any obligation to pay any damages, loss or costs, if:

- the Other Party does not, not fully or not timely fulfil its obligations under the Agreement; or
- Woldhuis T&C becomes, after the conclusion of the Agreement, aware of circumstances that give good ground to fear that the Other Party will not fulfil its obligations; or
- a delay on the part of the Other Party is of such nature that Woldhuis T&C can no longer be expected to fulfil its originally agreed obligations under the Agreement; or
- the Other Party refuses to provide the required security.

By virtue of default, the Other Party shall be held to pay damages or compensation to Woldhuis T&C and is liable for any damages (including costs) arising directly or indirectly on the part of Woldhuis T&C as a result.

7.3 Woldhuis T&C is always entitled to refuse or terminate an Agreement, or an amendment thereof, if the Agreement is in conflict with a statutory provision or regulation. Woldhuis T&C may also refuse or terminate an Agreement if, in its opinion, the Agreement could damage the interests or reputation of its business.

7.4 In case of dissolution, any outstanding invoices or claims in the name of the Other Party shall be immediately due and payable.

7.5 In case of liquidation, (application for) suspension of payment or bankruptcy, seizure on behalf of the Other Party, debt restructuring or any other circumstances that prevents the Other Party to freely dispose of his/her capital, Woldhuis T&C is entitled to terminate or cancel the Agreement with immediate effect, without any obligation for Woldhuis T&C to pay any damages or compensation.

Article 8 Cancellation

8.1 Agreements for the purchase of product(s) cannot be cancelled. Agreements regarding (other) services of Woldhuis T&C can be cancelled within the limits of this Article. If the Other Party (fully or partially) cancels an Agreement – not being purchase of product(s) – before the execution of the Agreement, Woldhuis T&C is entitled to charge the following costs to the Other Party:

- In case of cancellation within 10 working days before the execution of the Agreement: 25% of the total agreed or indicated costs for services and 100% of the out of pocket expenses (like travel costs, and other expenses).

8.2 Woldhuis T&C is always entitled to claim compensation in so far the cancellation costs as set out in this Article are not sufficient.

8.3 The cancellation date is the date on which Woldhuis T&C received the written cancellation from the Other Party.

8.4 The administration of Woldhuis T&C is leading for the determination of the costs incurred and the corresponding cancellation date.

Article 9 Force majeure

9.1 Woldhuis T&C is not obliged to fulfill any obligation to the Other Party in case it is being hampered due to a circumstance that is not due to gross negligence, and neither shall be for the account of Woldhuis T&C under the law, a legal act or general acceptance, hereinafter referred to as “force majeure” (Article 6:75 of the Dutch Civil Code).

GENERAL TERMS & CONDITIONS WOLDHUIS TRADING & CONSULTANCY

9.2 In addition to what is included in law and jurisprudence, force majeure shall mean all external causes either foreseen or unforeseen, which Woldhuis T&C cannot influence however which prevents Woldhuis T&C to meet its obligations under the Agreement. Such situations include any strikes within Woldhuis T&C or third parties, as well as the situation that a performance of a supplier of Woldhuis T&C is not, not timely or not sufficient delivered to Woldhuis T&C. Woldhuis T&C is also entitled to invoke force majeure if the circumstance preventing (further) compliance occurs after Woldhuis T&C should have met its obligations.

9.3 Woldhuis T&C is entitled to suspend its contractual obligations during the period of force majeure. If the period of force majeure lasts for longer than three (3) months, either party shall be entitled to dissolve the Agreement without being obliged to pay any compensation for damages to the other party.

9.4 Insofar Woldhuis T&C, at the time the force majeure commences, has meanwhile partly fulfilled its obligations by virtue of the Agreement, or shall be able to do so, and the fulfilled part and/or the part to be fulfilled represents independent value, Woldhuis T&C is entitled to separately invoice the part that has already been fulfilled and/or is yet to be fulfilled. The Other Party is obliged to pay that invoice as though it were for a separate agreement.

Article 10 Compensation and payment

10.1 Unless otherwise expressly agreed in writing, payment must be made within 30 days from the date of invoice, in a manner indicated by Woldhuis T&C, and in the currency stated in the invoice.

10.2 In the event of a joint assignment, each Other Party is jointly and severally liable for the payment of Woldhuis T&C's fee, regardless the name on the invoice.

10.3 If the Other Party fails to make (timely) payment, the Consumer shall be given a notice of late payment and shall be granted a 14-days (extra) period to make the owed payment and the Legal Entity who is not a Consumer shall be immediately in default. The Other Party owes, without prejudice to its other obligations, interest on the outstanding amount (including collection costs) as from due date (or in case of the Consumer as from the due date of the reminder invoice) until the date of payment in full on an annual basis equal to the statutory interest rate according to Dutch law. For a Legal Entity this statutory interest rate amounts as per 1 January 2019 8% on annual basis and for a Consumer 2% on annual basis. The actual statutory interest rates per date can be found at the following website of the Dutch Government: <https://www.rijksoverheid.nl/onderwerpen/hulp-bij-schulden/vraag-en-antwoord/hoogte-wettelijke-rente>. All reasonable judicial and extrajudicial costs made by Woldhuis T&C to obtain payment shall be borne by the Other Party.

10.4 The Other Party is never entitled to set off the amount owed by it to Woldhuis T&C.

10.5 Objections to the invoiced amount or any other objection(s) shall never suspend the payment obligation of the Other Party.

Article 11 Liability

11.1 Any liability of Woldhuis T&C remains at all times limited to the provisions as stated in these general conditions.

11.2 Woldhuis T&C is not liable for damage of any nature whatsoever that has arisen due to incorrect or incomplete information provided to Woldhuis T&C by or on behalf of the Other Party.

11.3 The liability of Woldhuis T&C is always limited to the invoiced amount to the Other Party over the last two calendar months in respect of the part of the Agreement to which the liability relates.

11.4 In the event that liability is assumed, Woldhuis T&C is only liable for direct damage. This includes: (1) the reasonable costs to determine the cause and extent of the damage; (2) if applicable, the reasonable costs incurred to resolve the defective performance of Woldhuis T&C, insofar as this is attributable to Woldhuis T&C, and (3) the reasonable costs incurred to prevent or limit the damage. The Other Party must be able to demonstrate that these costs have actually led to a limitation of the direct damage.

11.5 Woldhuis T&C is never liable for indirect damage. This includes, among other things: consequential damage or loss, lost profit and damage or loss as a result of business stagnation.

11.6 The limitation of liability as set out in these general conditions shall not apply if the damage is due to intent or gross negligence on the part of Woldhuis T&C.

Article 12 Indemnity

12.1 The Other Party indemnifies Woldhuis T&C, and third parties engaged by Woldhuis T&C, from any liability towards third parties who suffer damage as a result of the performance of the Agreement. This indemnification also applies in respect of intellectual property rights regarding the materials and data provided by the Other Party that are used by Woldhuis T&C in the performance of the Agreement.

12.2 The Other Party guarantees to Woldhuis T&C that the provided information carriers, electronic files, software and other similar files are free of viruses and defects and indemnifies Woldhuis T&C for any liability for damage resulting from the use of these information carriers, electronic files, software and other similar files.

12.3 If the Other Party uses or applies any result obtained from Woldhuis T&C or gives third parties the opportunity to use or apply these results, the Other Party indemnifies Woldhuis T&C for any liability as a result of damage claimed by the Other Party and/or third parties.

Article 13 Intellectual property rights

13.1 Woldhuis T&C reserves the rights and powers that belong to Woldhuis T&C on the basis of the Dutch Copyright Act and the Neighbouring Rights Act ("*Auteurswet en de Wet op de naburige rechten*"). Woldhuis T&C therefore reserves at all times all rights to its plans, documents, education, images, drawings, animations, websites, video's and/or related information and "know-how" made by Woldhuis T&C, even if costs have been charged or improvements have been made after the sale, whether or not at the request of the Other Party. Insofar as such an intellectual property right can only be obtained by deposit or registration, only Woldhuis T&C is authorized to do so, unless otherwise agreed.

13.2 All intellectual property rights that arise during the performance of the Agreement belong to Woldhuis T&C and may not be used or reproduced without prior permission from Woldhuis T&C, unless expressly otherwise agreed.

13.3 Woldhuis T&C reserves the right to use the results that have arisen in the performance of the Agreement for other purposes, insofar no confidential information is brought to the knowledge of third parties.

13.4 The Other Party is not permitted to remove or change any designation concerning copyrights, brands, trade names or other intellectual property rights from the materials supplied.

Article 14 Confidentiality

14.1 During the period of the Agreement, and for an indefinite period after its' termination, independent of the reason of termination, the Other Party accepts, declares and commits to the following.

14.2 The Other Party will not disclose to third parties, will not make available to be accessed by third parties, will not spread and publish, but will keep as confidential, all kinds of confidential information obtained/to be obtained during and relevant to the performance of the Agreement, including but not limited to commercial secrets, know-how, all kinds of written or verbal information, printed documents or documents in electronic format. Confidential information is all information that we indicate to you as confidential or that you can estimate to be the case.

14.3 The obligations of confidence under this clause shall not apply to information that the Other Party can demonstrate: (I) was previously known by the Other Party without any obligation to hold it in confidence; (II) is independently developed by the Other Party without the use of confidential information of Woldhuis T&C; (III) is or becomes available to the public through no breach of the Agreement by the Other Party; (IV) is approved for release by written authorization of Woldhuis T&C, but only to the extent of and subject to such conditions as may be imposed in such written authorization; (V) is required to be disclosed by law, regulations or the listing requirements of an internationally recognized electronic stock trading system to be disclosed, but only to the extent and for the purposes of such required disclosure; or (VI) is required to be disclosed by valid order of a court or other governmental body, but only to the extent of and for the purposes of such order; provided, however, that the Other Party must use its reasonable efforts to notify Woldhuis T&C in advance of such required disclosure.

Article 15 Complaints

15.1 Woldhuis T&C attaches great importance to the successful execution of the Agreement. After the execution of the Agreement the Other Party is bound to investigate or to have investigated the product(s) or work immediately at the time the product(s) are made available to him/her. In doing so the Other Party should ascertain whether the quality and/or quantity comply with the Agreement(s) and comply with the requirements agreed by the Parties in that respect. Any visible defects should be reported in writing to Woldhuis T&C within 14 days of delivery. The Other Party shall give Woldhuis T&C the opportunity to investigate a complaint or have this done by others. No rights can be derived from a submitted complaint or improvement.

15.2 For the application of this Article, each partial delivery must be regarded as a separate delivery.

15.3 The submission of complaints will never release the Other Party from its purchase and payment obligation towards Woldhuis T&C.

15.4 In case the Other Party fails to submit a complaint in accordance with the period as mentioned in this Article, any right of the Other Party to claim recovery, replacement or any other compensation lapse.

GENERAL TERMS & CONDITIONS WOLDHUIS TRADING & CONSULTANCY

15.5 Unless these general conditions provide otherwise, any and all legal claims of the Other Party against Woldhuis T&C in connection with the performance under the Agreement by it, regardless of their nature, shall expire at any rate by expiry of one year after fulfillment of the Agreement.

Article 16 Privacy

Woldhuis T&C is familiar with the General Data Protection Regulation (GDPR) and takes this into account when processing the (personal) data of the Other Party and/or participants. No (personal) data is shared with third parties, unless (i) this is necessary for the proper execution of the Agreement; or (ii) Woldhuis T&C has a legal obligation to share the (personal) data; or (iii) Woldhuis T&C has received explicit permission from the Other Party or participant(s) for this; or (iv) if one of the other legal grounds for the processing of personal data applies. If the Other Party decides to provide third-party personal data to Woldhuis T&C, the Other Party must ensure an appropriate processor agreement that meets the requirements as set out in the GDPR.

Article 17 Governing law and jurisdiction, disputes

17.1 Dutch law is applicable to each and every Agreement and any other legal relationships with Woldhuis T&C.

17.2 Any dispute about these general conditions and/or the Agreement is subject to the judgment of the competent Dutch court in the residence of Woldhuis T&C, unless otherwise prescribed by mandatory law.

17.3 The Parties initiate court proceedings only if they have done their utmost to resolve the dispute by mutual consultation.

Appendix 1: Information Right of Withdrawal – ONLY FOR CONSUMERS

Right of Withdrawal

In case you may wish to return (part) of your order, you can use this form of withdrawal. You can only return non-food or non-personalized items from your order within 14 days and only if we receive the items unused, undamaged and unopened. Shipping costs you incur for returning the item(s) is at your own account. The Consumer is responsible for any shipping costs when returning items. Important: It is not possible to return food and drinks products because they have a shelf life and for hygienic reasons. Food and drink products are not part of the right of withdrawal. In case of doubt please contact us first. When we have received the item(s) in good condition we will refund the money to you within 14 days.

Exemption Right of Withdrawal

The Right of Withdrawal is expressly not applicable to Perishable Products that are sold via the web shop, such as syrup waffles (“Stroopwafels”) and other products that have a(n) (limited) expiry date. The Right of Withdrawal is also excluded for personalized products, such as cans with a personalized logo, and for all products or Agreements as referred to in Article 6:230p of the Dutch Civil Code. In that case, the sale is final after successful payment.

Model form Right of Withdrawal

Please only complete this form if you like to withdraw from the Agreement.

Woldhuis Trading & Consultancy

Van Nesstraat 11

2024DK Haarlem

THE NETHERLANDS

I hereby notify the withdrawal from the Agreement related to the sale of the following products:

Date of order (DD-MM-YYUY):

Order number:

Received order on (DD-MM-YYYY):

Name:

Address:

IBAN Bank account number (including BIC):

Signature:

Date:
